

MTAC: Data Delivery Improvements

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April 5, 2022

Data Delivery Improvements

- ✓ **The importance of data**
- ✓ **Data and collaboration**
- ✓ **Click, Click, Coach**
- ✓ **What data has done to improve delivery**
- ✓ **The benefits of data**



The importance of data

Improved line of sight

Right Visibility at the Right Levels

Real-time analytics - breadcrumbs

Predictive Health of the Units

Rapid Response



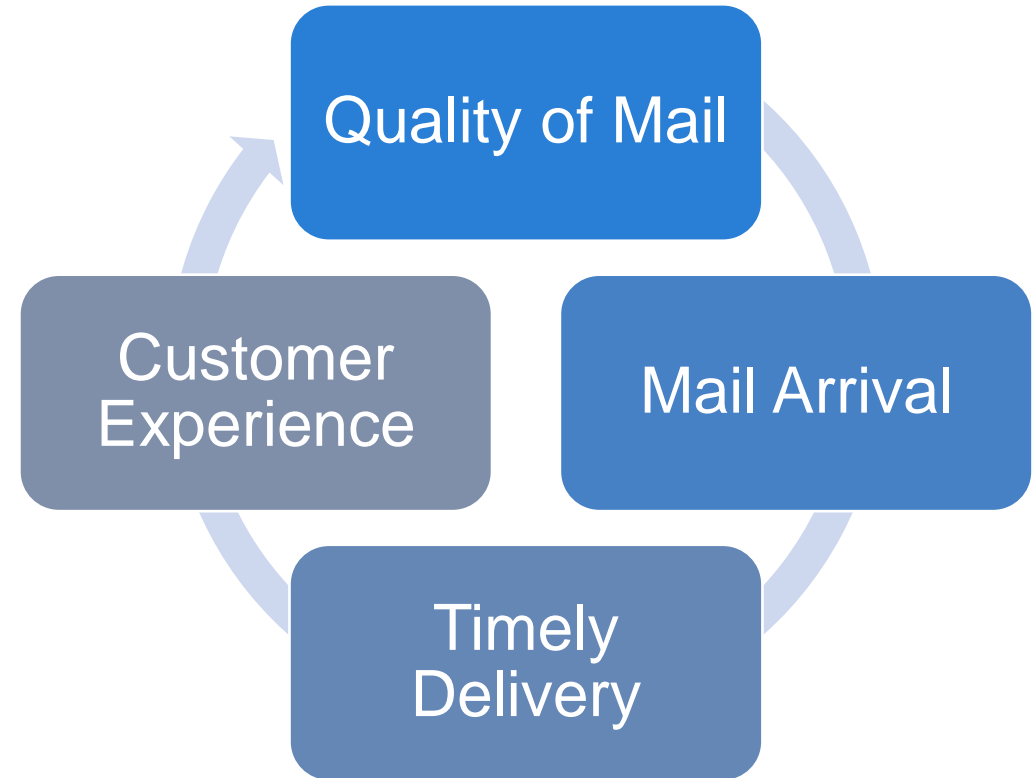
Data and Collaboration

Improved collaboration and engagement to support customer expectations

Customer-Supplier Engagement

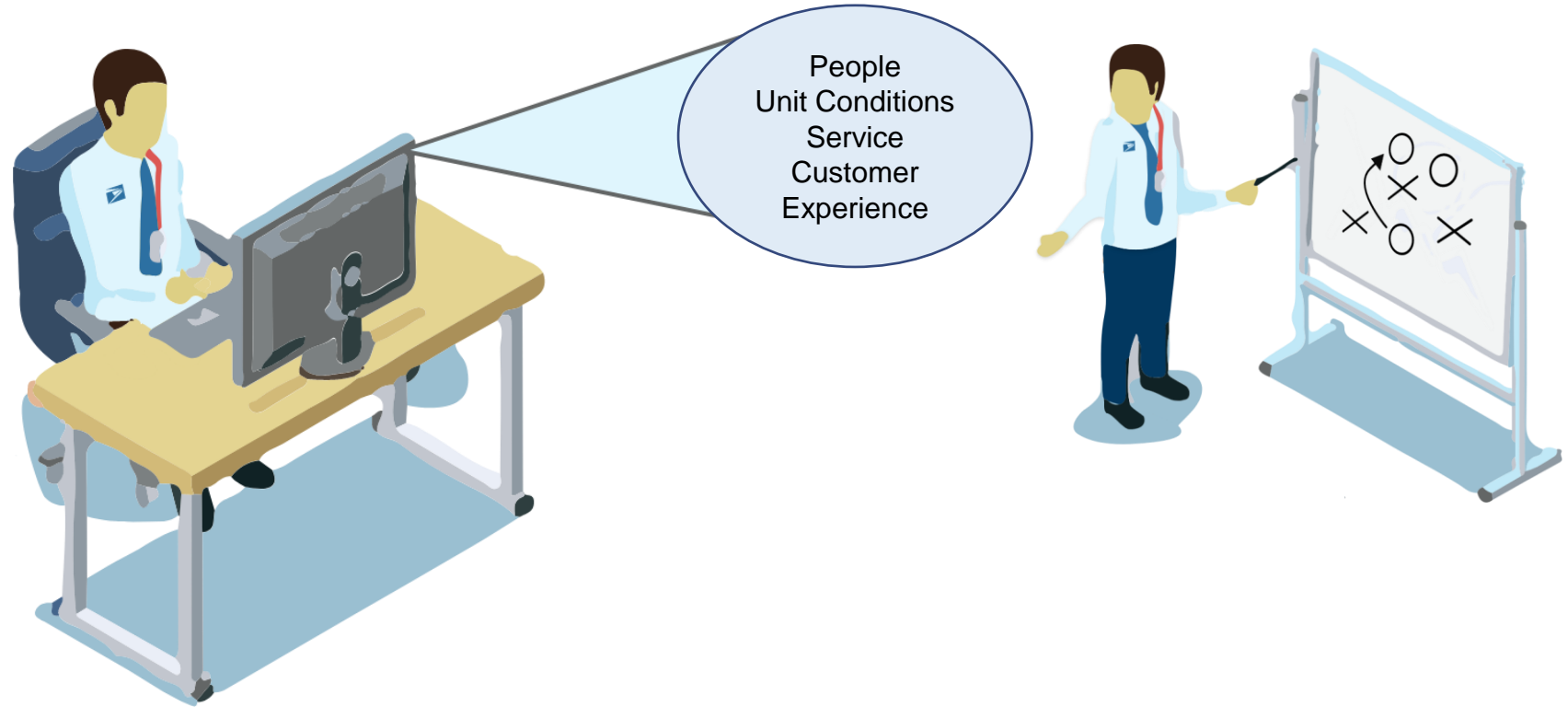
Leadership Cadence and Expectations

Recognition, Reflection, Readiness



Click, Click, Coach

Educating and empowering leadership to use the data to improve the health of the units.



What data has done to improve delivery

Improved performance, visibility, and proactive measures

Employee Availability

CRDO Line of Sight

Route Coverage

CRDO Metrics Triangulation

Scanning Performance

Customer Experience



The benefits to the organization and customer

Provide the service customers expect and launch services customers need – *Provider of choice*

- ✓ Increase oversight and visibility
- ✓ Drive the Postal Service's delivery and scanning precision
- ✓ Open opportunities to grow the business with initiatives such as USPS Connect and deliver for the customer



Thank You!